BaptistCare

Measuring Change in Child and Family Wellbeing:

An Outcomes Tree Framework

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Our Family Services

- Kinship Care
- Informal Kinship Care
- Foster Care
- Caring Dads
- Targeted Youth Support Service
- **Integrated Family Support Service**

BaptistCare’s Family Services Outcomes Framework



Purpose

- Centre family voice in defining and measuring meaningful change
- Strengthen care planning, goal setting and review process



Alignment

- ARACY Domains of the Child and Youth Wellbeing Framework
- Community Services Outcomes Tree Framework (CSI Swinburne)



Development

- Iteratively co-designed, tested and refined
- 25 outcome areas relevant to family services
- Uphold flexibility and choice

Being Loved and Safe	Being Healthy	Material Basics	Learning	Participating	Positive Sense of Culture & Identity
Safety	Physical Health	Housing	Learning & Education	Social Relationships	Self-esteem
Family Relationships	Mental Health	Money	Training	Community	Feeling Valued & Belonging
Carer Skills, Knowledge & Confidence	Social-emotional Health	Access to supports & services	Employment	Decision making	Culture
Child-carer Relationship	Child Developmental Milestones			Care team	Identity
Child Wellbeing				Advocacy	
				Transitions	

Outcomes Tree Framework



BaptistCare

Outcomes Framework in Practice

Recognise

- Families identify their goals
- Practitioners link goals to outcome areas

Rate & Reflect

- Outcomes discussed in goal reviews
- Families rate how things have changed
- Context through conversation

Respond

- Celebrate progress, identify barriers or additional supports, and revise or set new goals

Outcomes Rating & Reflection Process

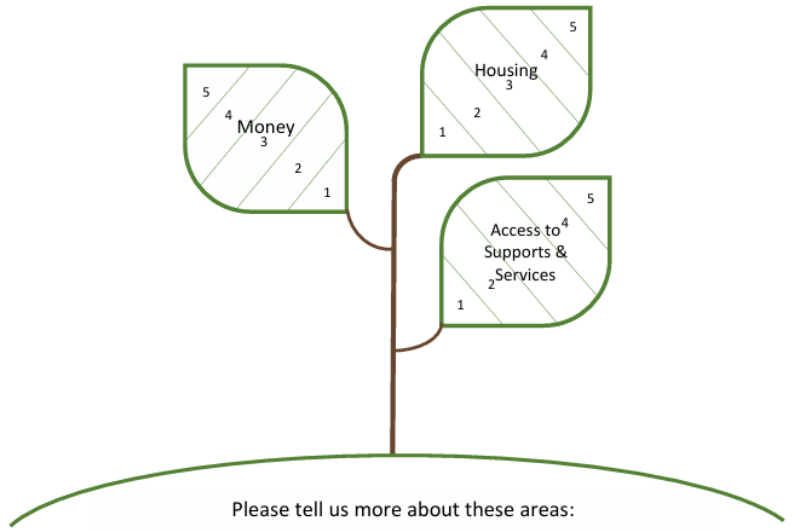
How have these areas changed over the past 6 months?

1	2	3	4	5
Got a lot worse/need more support	Got a bit worse	No change/ stayed the same	Got a bit better	Got a lot better

Material Basics

How have these areas changed over the past 6 months?

1	2	3	4	5
Got a lot worse/need more support	Got a bit worse	No change/ stayed the same	Got a bit better	Got a lot better



Please tell us more about these areas:

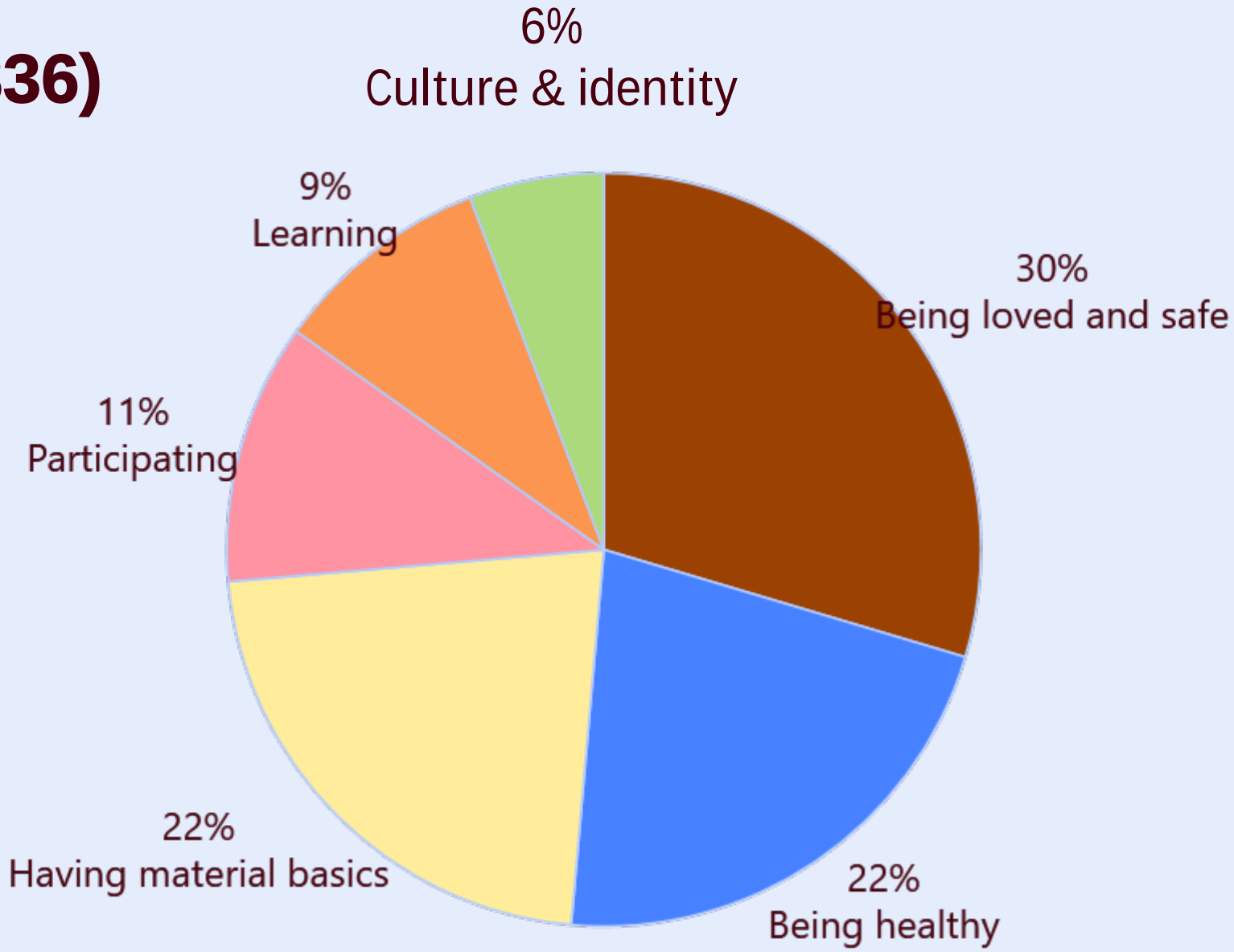
IFSS Implementation

118 families who engaged with IFSS

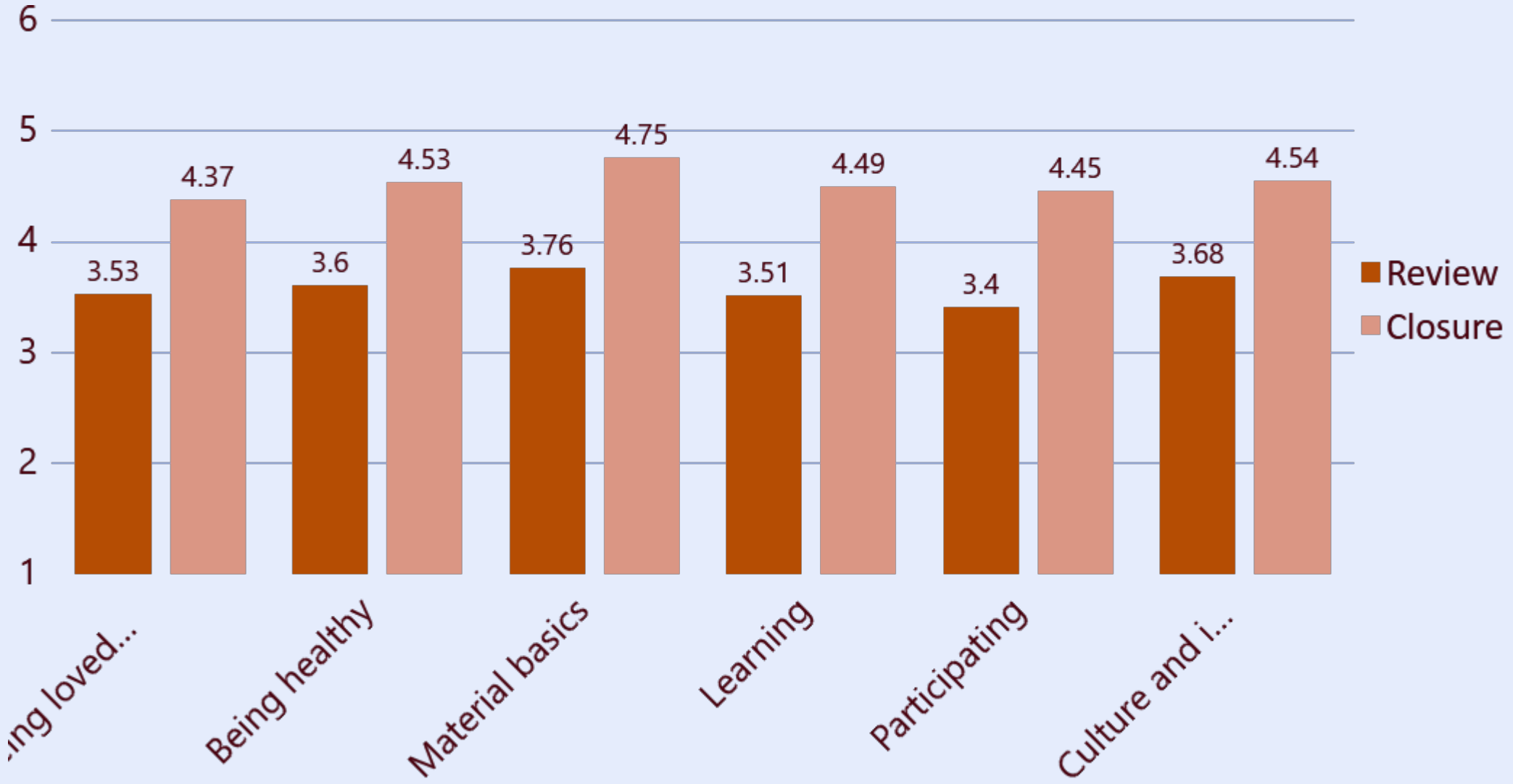
836 goals developed & reviewed

7 goals per family on average

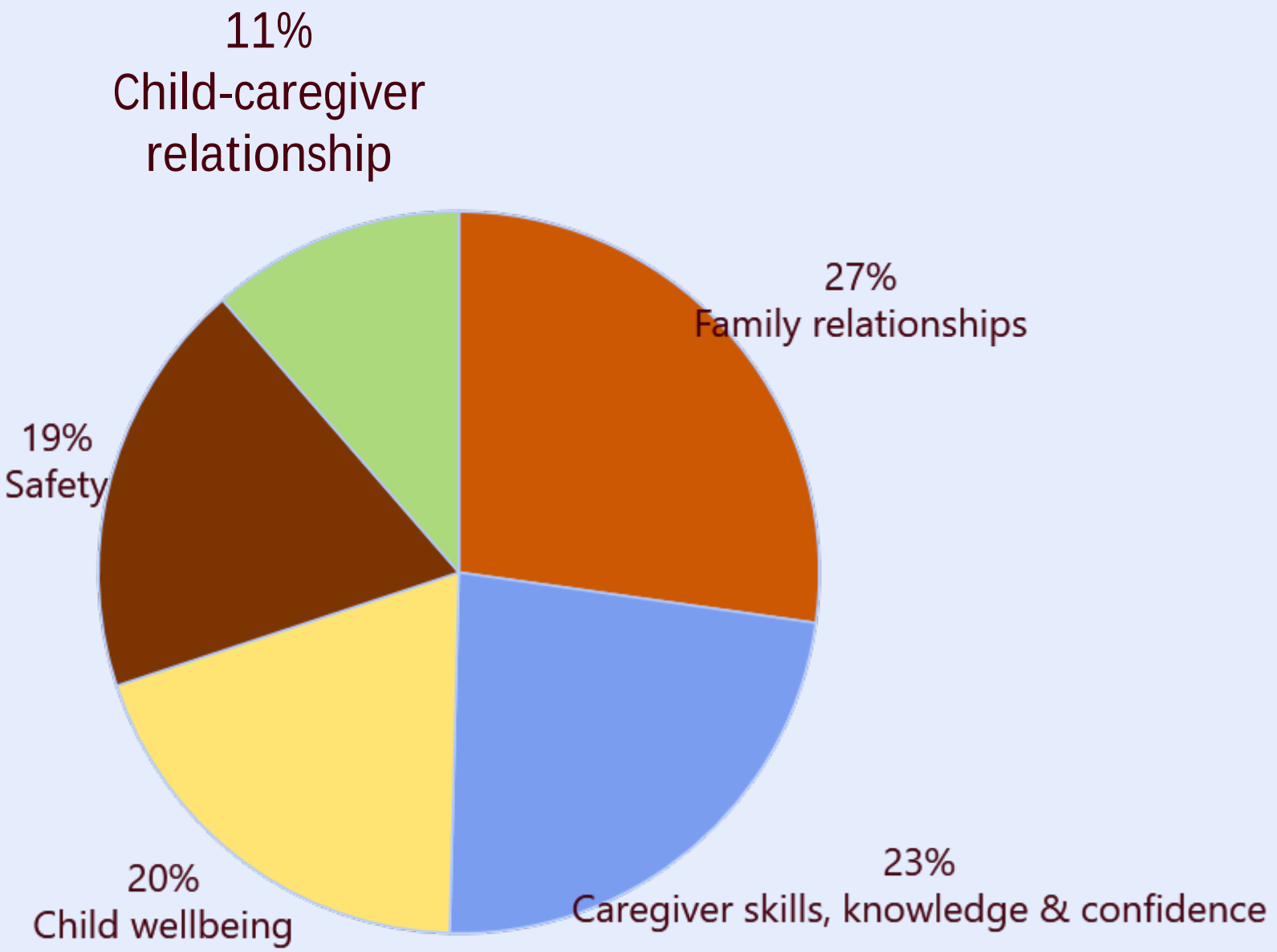
Types of Goals (n=836)



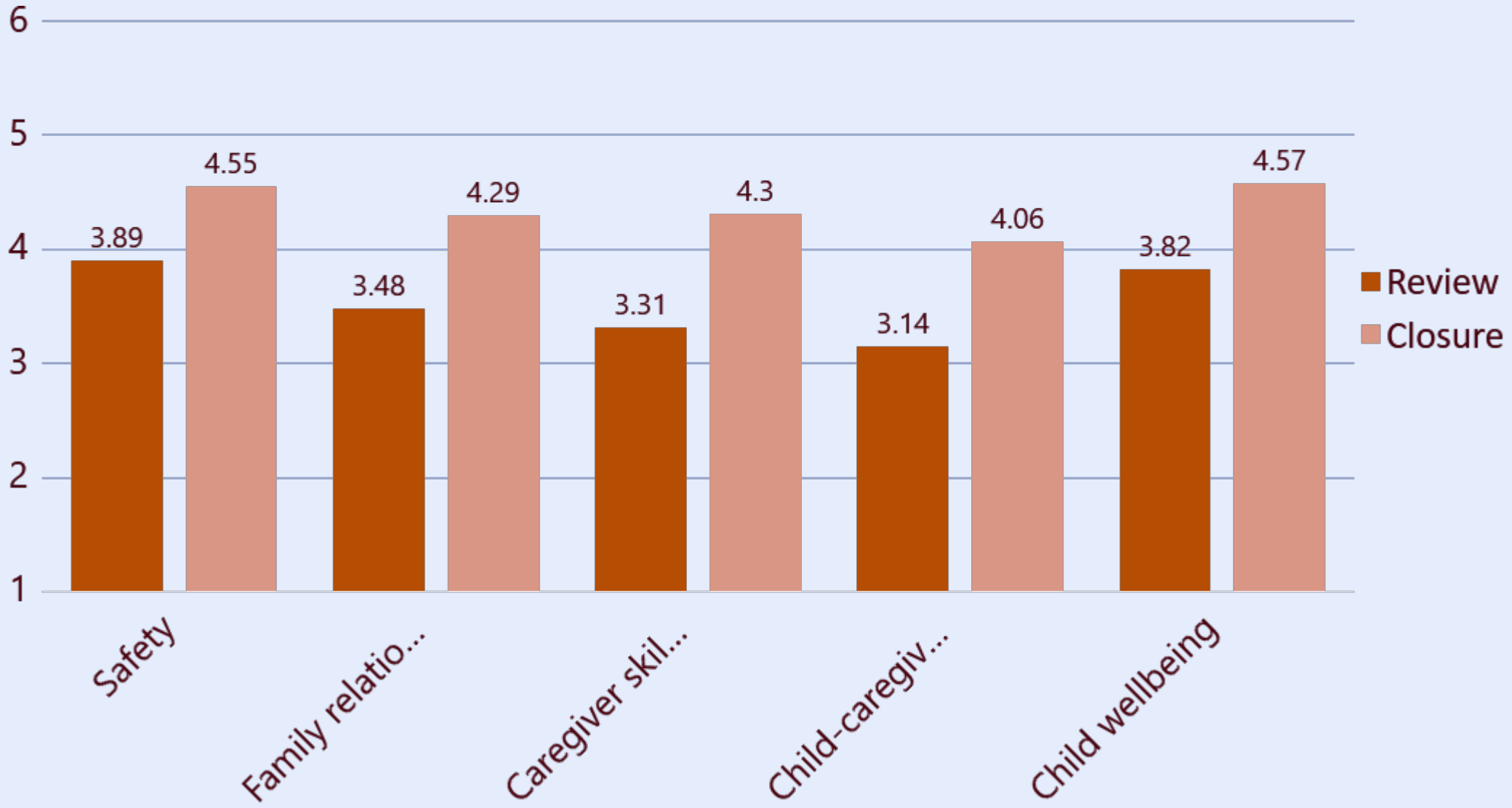
Domain Ratings



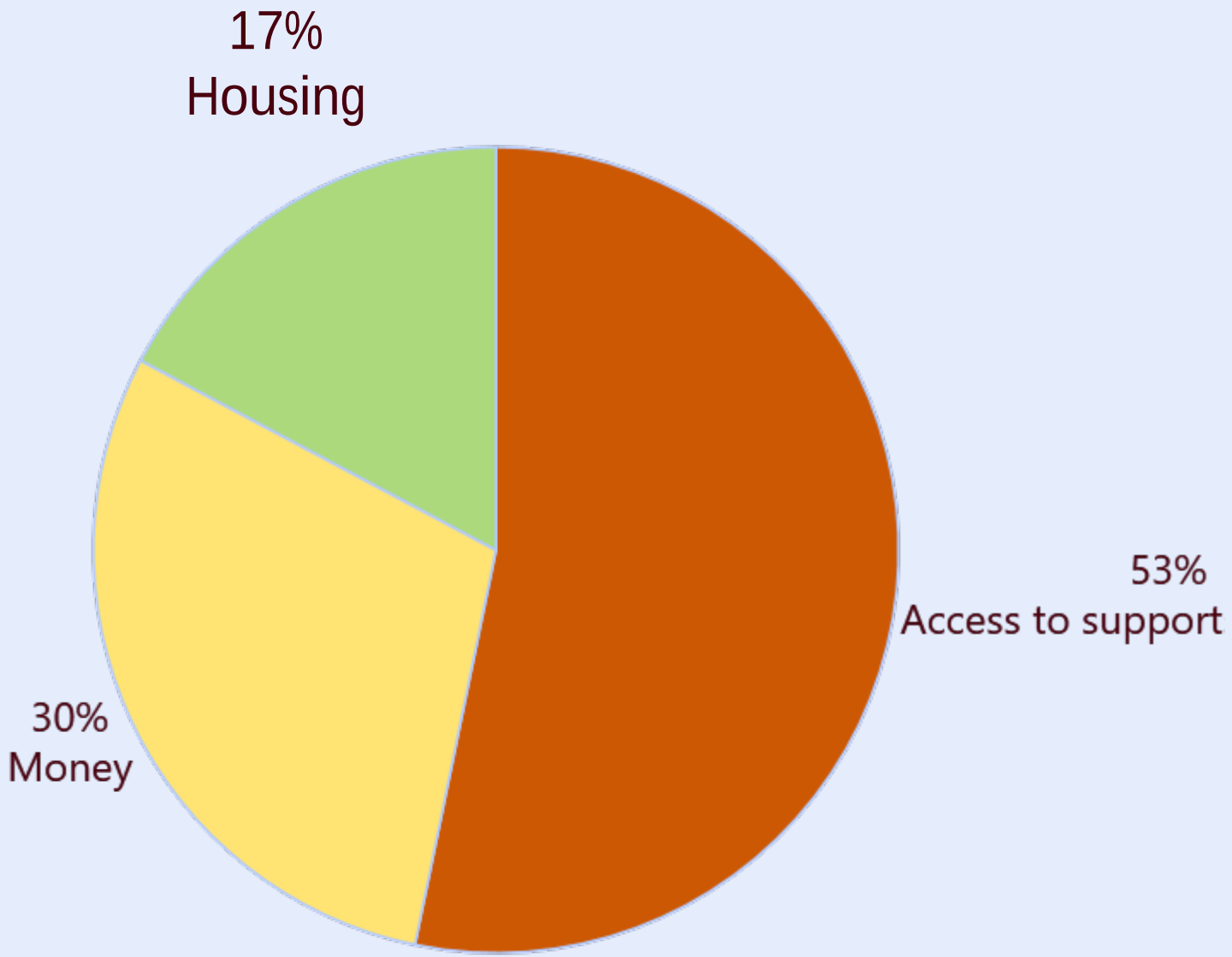
Being Loved & Safe Domain (n=246)



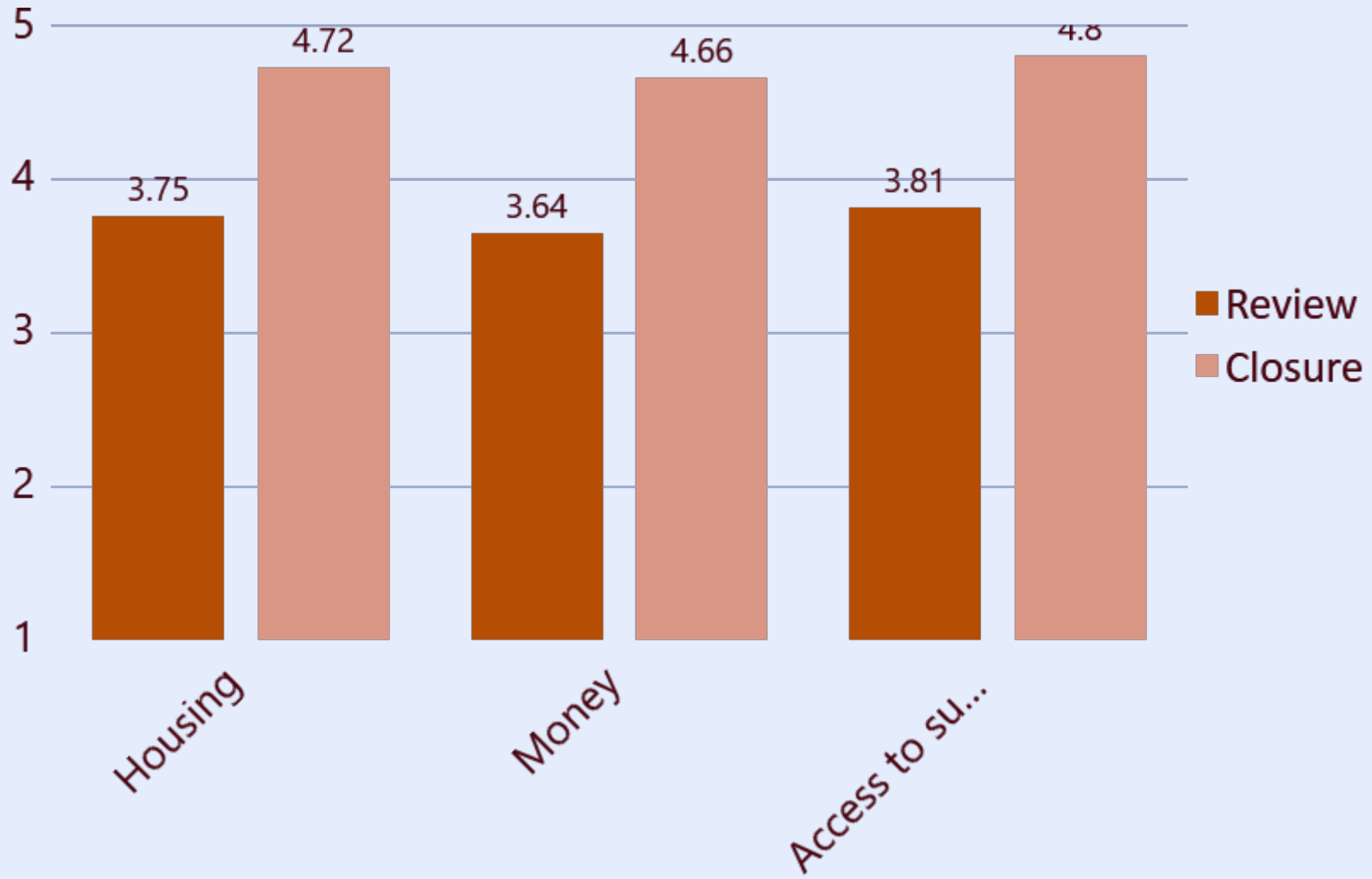
Being Loved & Safe Ratings



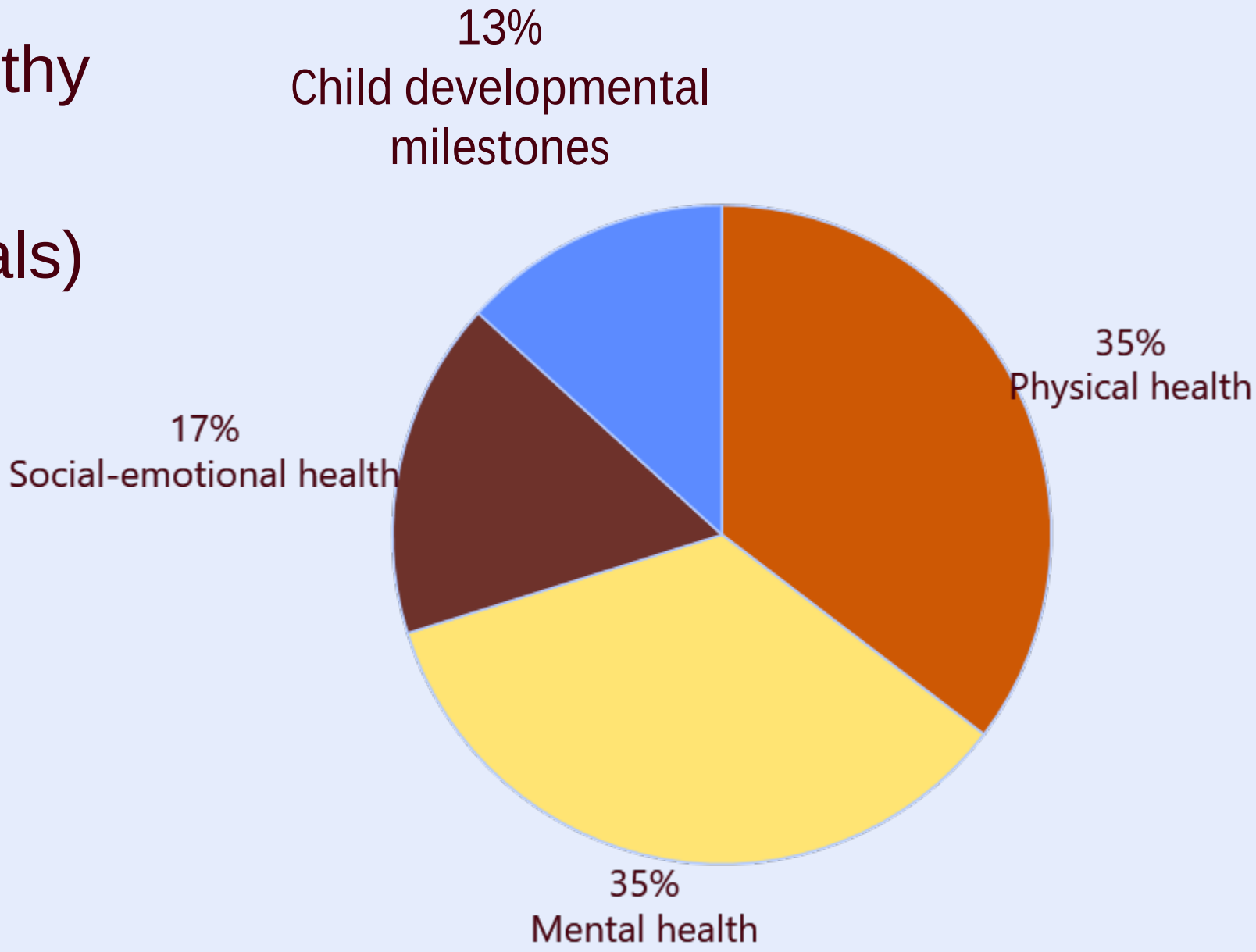
Having Material Basics Domain (n=185 goals)



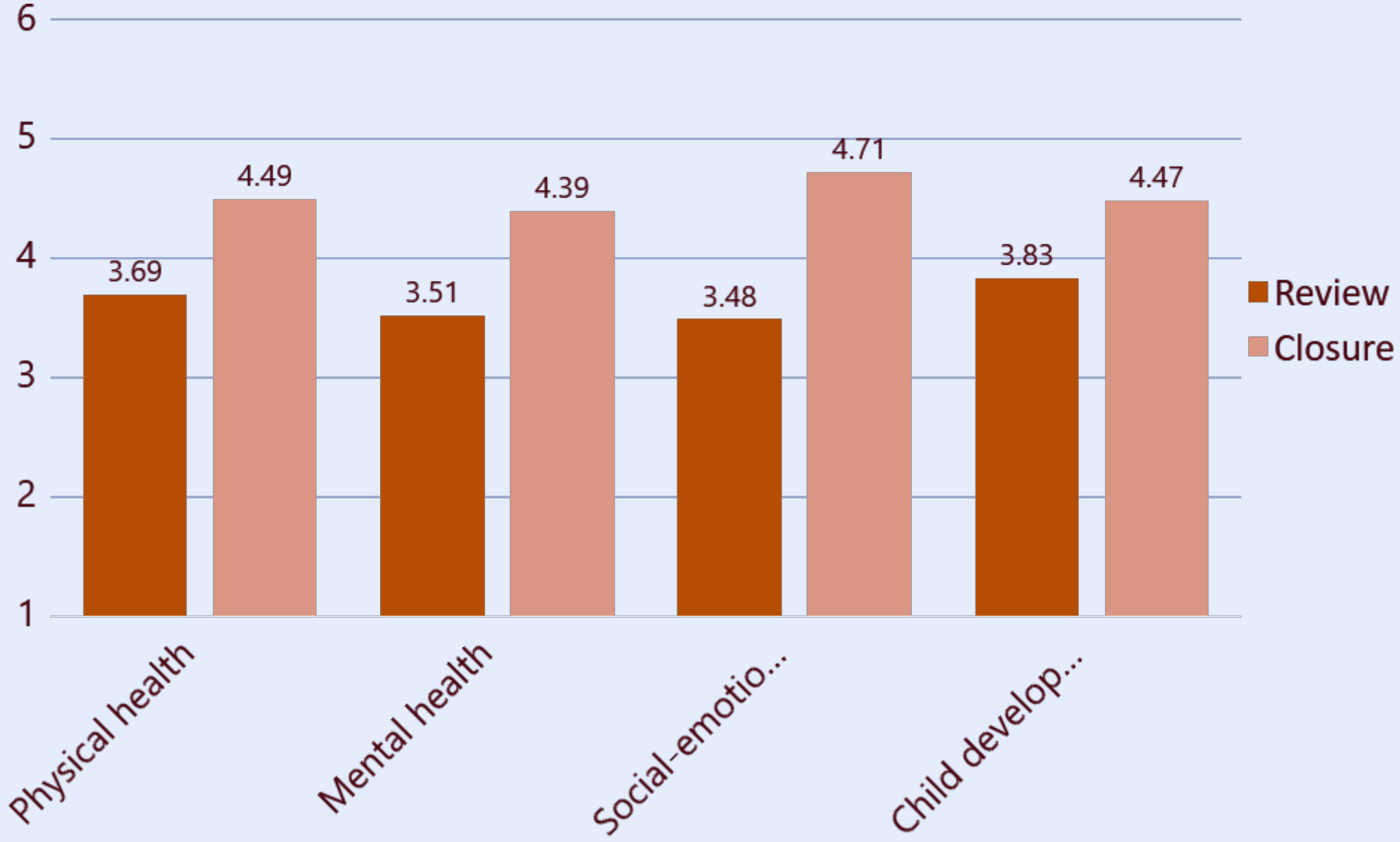
Having Material Basics Ratings



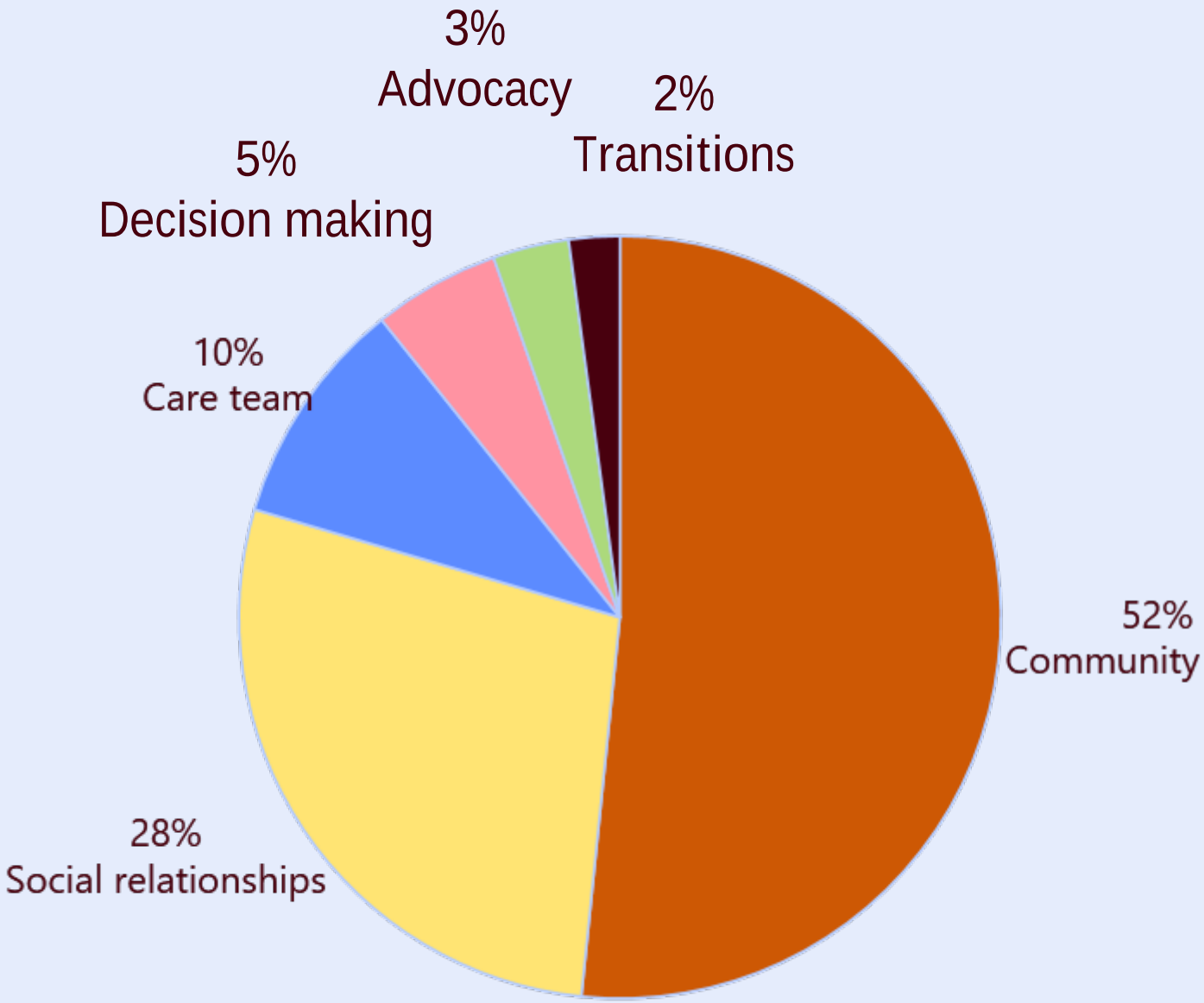
Being Healthy Domain (n=181 goals)



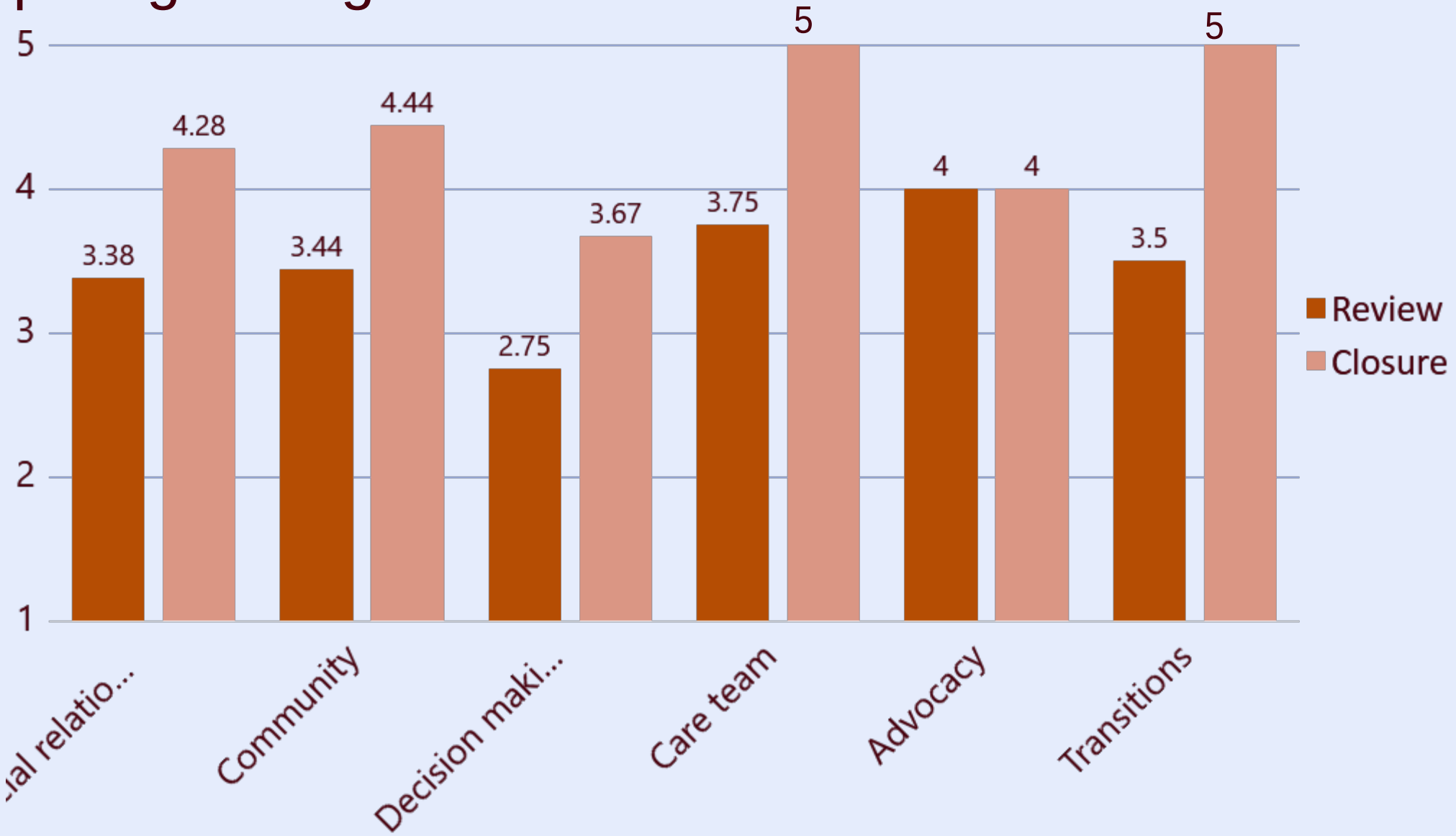
Being Healthy Ratings



Participating Domain (n=93 goals)



Participating Ratings



Key Learnings



Embedded, not added on

- Part of existing care planning and goal review discussions
- Embedded in electronic client management system



Structure with flexibility

- Standardised outcome reporting
- Practitioners can adapt to program and family needs



Outcomes as a conversation

- Prompts reflections, celebrations, identification of additional supports
- Family voice as evidence for decision making

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